

# ED Reality Check

Where does your emergency department stand in relationship to average departments in similar regions? These statistics are taken from the Emergency Excellence database, which collects data from between 40 and 250 emergency departments, depending on the metric.

## DOOR-TO-DOCTOR TIMES (in minutes)

Best EmEx ED (10)	
Avg. All EDs	(40)
Avg. >70k Census	(49)
Avg. Urban	(50.3)
Avg. Community	(37.3)

## DOOR-TO-ROOM TIMES (in minutes)

Best EmEx ED (2)	
Avg. All EDs	(26)
Avg. >70k Census	(33.9)
Avg. Urban	(33.5)
Avg. Community	(25.8)

## ADMIT DECISION-TO-DEPART TIMES (in minutes)

Best EmEx ED (17)	
Avg. All EDs	(135.7)
Avg. >70k Census	(244.3)
Avg. Urban	(188.2)
Avg. Community	(25.8)

## MEDICAL STAFF PERSPECTIVE OF ED PERFORMANCE

1 = abysmal; 4 = poor; 7 = good; 10 = excellent

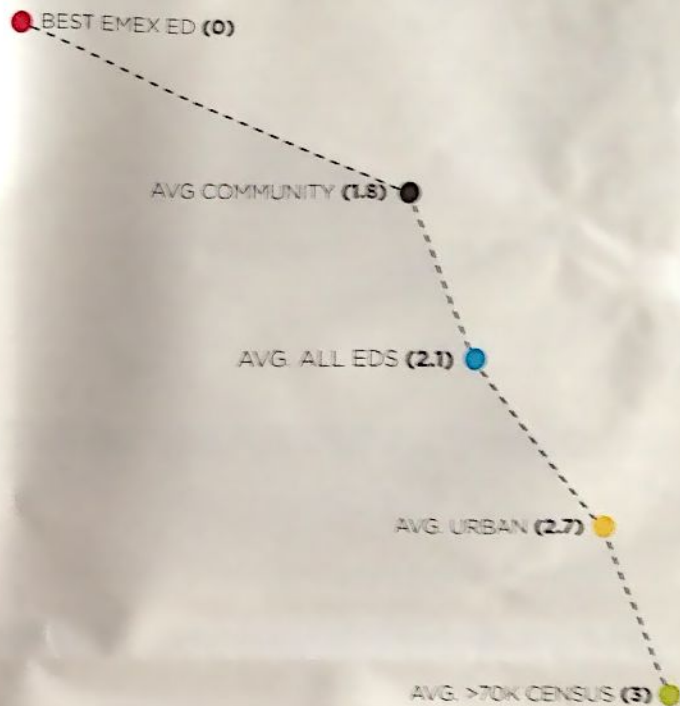
Best EmEx ED	(10)
Avg. All EDs	(7.3)
Avg. >70k Census	(7)
Avg. Urban	(7.2)
Avg. Community	(7.3)

## SATISFACTION SURVEY PERCENTILE RANKING

What is your usual percentile ranking for emergency patients?

Best EmEx ED	(99)
Avg. All EDs	(56.3)
Avg. >70k Census	(42.4)
Avg. Urban	(65.5)
Avg. Community	(54.5)

## PATIENTS WHO LEFT WITHOUT BEING SEEN (% of patients)



## DIFFERENCES IN PERCEPTION

"Describe the ED physician-nurse professional relationship."

1 = terrible; 4 = poor; 7 = good; 10 = excellent

Nurse Perception (orange bar) Physician Perception (black bar)

